

NOKIA CALL CONNECT V1.1 FOR CISCO QUICK START GUIDE









This quick start guide provides instructions to immediately start making and receiving business calls on Nokia Eseries phones.

To start, select [Menu](#) > [Installat.](#) > [Nokia CC Cisco](#). On some devices, you can also press the voice recorder key to open the [Nokia CC Cisco](#) menu.

Nokia Call Connect features

The following table compares the Nokia Call Connect features with the respective functions on Cisco IP phones:

Feature	Nokia Call Connect for Cisco	Cisco IP Phones
Put calls on hold	During a call, select Options > Hold .	During a call, press the Hold key.
Retrieve held calls	When you have a call on hold, select Options > Unhold .	When you have a call on hold, press the Resume key.
Swap calls	When you have an active call and another call on hold, select Options > Swap .	When you have an active call and another call on hold, use the arrow keys to select the held call and press the Resume key.
Make consultation calls	During a call, select Options > New call > Internet call . The first call is put on hold.	<ol style="list-style-type: none"> 1. During a call, press the Hold key. 2. Press the New Call key and dial a number.
Transfer calls (attended)	<ol style="list-style-type: none"> 1. During a call, select Options > New call > Internet call. 2. After the user answers the call, select Options > Transfer. 	<ol style="list-style-type: none"> 1. During a call, press the Transfer key and dial a number. 2. After the user answers the call, press Transfer again.
Transfer calls (unattended)	<ol style="list-style-type: none"> 1. During a call, select Options > Automatic transfer. 2. Dial the number to transfer the call to. <p>If the line is busy, the user is not registered, or the number is invalid, the following message is displayed: "Transfer request rejected."</p>	<ol style="list-style-type: none"> 1. During a call, press the Transfer key and dial a number. 2. When the phone rings, press Transfer again.
Make conference calls	<ol style="list-style-type: none"> 1. During a call, select Options > New call > Internet call. 2. After the user answers the call, select Options > Conference. 	<ol style="list-style-type: none"> 1. During a call, press the Confrn key and dial a number. 2. After the user answers the call, press Confrn again.
Add users to conference calls	<ol style="list-style-type: none"> 1. During a conference call, select Options > New call > Internet call. 2. After the user answers the call, select Options > Conference > Join. 	<ol style="list-style-type: none"> 1. During a conference call, press the Confrn key and dial a number. 2. After the user answers the call, press Confrn again.
Park and pick up parked calls	During a call, select Options > Park . The call ends and a retrieval number appears in a note. To retrieve the parked call, dial the number.	During a call, press the Park key. The call ends and a retrieval number appears in a note. To retrieve the parked call, dial the number.
Pick up group calls to your own call group	 Select Nokia CC Cisco > Call pick up .	Press the PickUp key.
Pick up group calls to other call groups	 <ol style="list-style-type: none"> 1. Select Nokia CC Cisco > Group call pick up. 2. Enter the call group number. 	Press the PickUp key and enter the call group number.
Divert calls	 <ol style="list-style-type: none"> 1. Select Nokia CC Cisco > Call divert. 2. Select a profile, and then select Activate. 	Press the CFwdAll key and dial the number to divert calls to.
Cancel call diverting	<ol style="list-style-type: none"> 1. Select Nokia CC Cisco > Call divert. 2. Select a profile, and then select Cancel. 	Press the CFwdAll key.

Switch Internet calls to cellular network		During a call, select Options > Switch to cellular . Nokia Call Connect transfers the call to your cellular number. Making calls over the cellular networks creates additional costs. When roaming, the cost impact might be significant.	Not supported.
Voice message indicator		You receive a text message. The text message reappears until you check your voice messages.	A light is lit on the device or a message appears on the device display. The indicator disappears only after you check your messages.
Access online services		Select Nokia CC Cisco > Online services . Online services are available only when you are within a WLAN coverage area and an SCCP profile is active in the device. The services available to you depend on the service provider.	Press the Services key if it is available on your Cisco IP phone.
Do not Disturb		<ul style="list-style-type: none"> • Select Nokia CC Cisco > Do not disturb. • Select Tools > Settings > Call > Internet call alert > Off. • Press the power key and select the Meeting or Silent profile. Incoming calls are logged under missed calls. To view the log, select Menu > Log > Recent calls > Missed calls . The setting is applied locally on the device. It is not communicated to Cisco Unified Communications Manager or to other registered users.	Press the DND key. Silent mode is activated on the device. Cisco Unified Communications Manager v4.1x and v5.x do not support this feature.
View status information		Select Nokia CC Cisco > Status information . Nokia Call Connect receives status information from Cisco Unified Communications Manager during registration.	Depends on the Cisco IP phone model.
Disable call waiting		Select Tools > Settings > Call > Internet call waiting > Not active . Calls are diverted to your voice mailbox when the line is busy.	Not supported.
Upgrade license		Select Options > License upgrade and enter the license code to upgrade from a periodic or trial license to a perpetual license.	Not applicable.
Shared line		Two lines can be configured for each device. Both lines can be used to answer calls, but only the first one to make calls.	Two lines can be configured for each device. Both lines can be used to make and answer calls.
Calling with trailer (#)		Not supported	Supported

Want more information?

See the *Nokia Call Connect v1.1 for Cisco User's Guide* for detailed information about how to use Nokia Call Connect features.

To access help from Call Connect, select [Nokia CC Cisco > Options > Help](#).