





NOKIA CALL CONNECT FOR CISCO QUICK START GUIDE




 This quick start guide provides instructions to immediately start making and receiving business calls on Nokia Eseries devices.

To get started, select [Menu](#) > [Installat.](#) > [Nokia CC Cisco](#). On some devices, you can also press the voice recorder key to open the Nokia CC Cisco menu. Some features depend on the Call Connect version (v1.1 or v2.0) and device model you are using.

Nokia Call Connect features

The following table compares the Nokia Call Connect features with the respective functions on Cisco IP devices:

Feature	Nokia Call Connect for Cisco	Cisco IP Devices
Put calls on hold	During a call, select Options > Hold .	During a call, press the Hold key.
Activate held calls	When you have a call on hold, select Options > Unhold .	When you have a call on hold, press the Resume key.
Swap calls	When you have an active call and another call on hold, select Options > Swap .	When you have an active call and another call on hold, use the arrow keys to select the held call, and press the Resume key.
Make consultation calls	During a call, select Options > New call > Internet call . The first call is put on hold.	<ol style="list-style-type: none"> 1. During a call, press the Hold key. 2. Press the New Call key, and dial a number.
Transfer calls (attended)	<ol style="list-style-type: none"> 1. During a call, select Options > New call > Internet call. 2. After the user answers the call, select Options > Transfer. 	<ol style="list-style-type: none"> 1. During a call, press the Transfer key, and dial a number. 2. After the user answers the call, press Transfer again.
Transfer calls (unattended)	<ol style="list-style-type: none"> 1. During a call, select Options > Automatic transfer. 2. Dial the number to transfer the call to. <p>If the line is busy, the user is not registered, or the number is invalid, the following message is displayed: "Transfer request rejected."</p>	<ol style="list-style-type: none"> 1. During a call, press the Transfer key, and dial a number. 2. When the device rings, press Transfer again.
Make conference calls	<ol style="list-style-type: none"> 1. During a call, select Options > New call > Internet call. 2. After the user answers the call, select Options > Conference. 	<ol style="list-style-type: none"> 1. During a call, press the Confrn key, and dial a number. 2. After the user answers the call, press Confrn again.
Add users to conference calls	<ol style="list-style-type: none"> 1. During a conference call, select Options > New call > Internet call. 2. After the user answers the call, select Options > Conference > Join. 	<ol style="list-style-type: none"> 1. During a conference call, press the Confrn key, and dial a number. 2. After the user answers the call, press Confrn again.
Park and pick up parked calls	During a call, select Options > Park . The call ends and a retrieval number is displayed in a note. To retrieve the parked call, dial the number.	During a call, press the Park key. The call ends and a retrieval number is displayed in a note. To retrieve the parked call, dial the number.
Pick up group calls to your own call group	 Select Nokia CC Cisco > Call pick up .	Press the PickUp key.
Pick up group calls to other call groups	 <ol style="list-style-type: none"> 1. Select Nokia CC Cisco > Group call pick up. 2. Enter the call group number. 	Press the PickUp key and dial the call group number.
Divert calls	 <ol style="list-style-type: none"> 1. Select Nokia CC Cisco > Call divert. 2. Select a profile and Activate. 	Press the CFwdAll key and dial the number to divert calls to.
Cancel call diverting	<ol style="list-style-type: none"> 1. Select Nokia CC Cisco > Call divert. 2. Select a profile and Cancel. 	Press the CFwdAll key.

Switch Internet calls to cellular network (v1.1 only)		During a call, select Options > Switch to cellular . Nokia Call Connect transfers the call to your cellular number. Making calls over the cellular networks creates additional costs. When roaming, the cost impact might be significant.	Not supported.
Handover Internet call to cellular network (NCC v2.0 and S60 3.2 devices only)		During a call, select Options > Handover to GSM (Switch to GSM in some newer models). Nokia Call Connect transfers the call to cellular network.	Not supported.
Voice message indicator		You receive a text message. The text message remains until you check your voice messages.	A light is lit on the device or a message is displayed. The indicator disappears only after you check your messages.
Access Services		Select Nokia CC Cisco > Services . The services available to you depend on your server setup and configuration. Typical services are Directory lookup, XML applications, and local application launch.	Press the Services key if it is available on your Cisco IP device.
Do not Disturb		<ul style="list-style-type: none"> • Select Nokia CC Cisco > Do not disturb. • Select Tools > Settings > Call > Internet call alert > Off. • Press the power key and select the Meeting or Silent profile. Incoming calls are logged under missed calls. To view the log, select Menu > Log > Recent calls > Missed calls . The setting is applied locally on the device. It is not communicated to Cisco Unified Communications Manager or to other registered users.	Press the DND key. Silent mode is activated on the device. Cisco Unified Communications Manager v4.1x and v5.x do not support this feature.
View status information		Select Nokia CC Cisco > Status information . Nokia Call Connect receives status information from Cisco Unified Communications Manager during registration.	Depends on the Cisco IP device model.
Disable call waiting		Select Tools > Settings > Call > Internet call waiting > Not active . Calls are diverted to your voice mailbox when the line is busy.	Not supported.
Upgrade license		Select Options > License upgrade , and enter the license code to upgrade from a periodic or trial license to a perpetual license.	Not applicable.
Shared line		Two lines can be configured for each device. Both lines can be used to answer calls, but only the first one to make calls.	Two lines can be configured for each device. Both lines can be used to make and answer calls.
Calling with trailer (#)		Not supported	Supported

Want more information?

For detailed information about how to use Nokia Call Connect features, see the *Nokia Call Connect for Cisco User's Guide*.

To access help from Call Connect, select [Nokia CC Cisco > Options > Help](#).