

## 1. What is new in Nokia Maps 2.0 Beta?

Nokia Maps 2.0 Beta offers a lot of new features:

Pedestrian navigation: Bigger cities are more and more pedestrian-oriented and less suited for cars, therefore Nokia Maps 2.0 Beta offers you the possibility to explore a city by walking! Breadcrumbs show your previous position and mark down the route you've been walking. Stop at any place you'd like to and continue your route afterwards. Navigation is visual and without voice guidance. To start a pedestrian navigation, choose your destination and select **Walk to** from the selection key menu (in the middle of your mobile device). Please note that you need a valid navigation license to use pedestrian navigation (there is a 3-day free trial available for each device).

Satellite and hybrid images: Nokia Maps 2.0 Beta offers satellite and hybrid view maps for selected bigger cities. Satellite images offer an accurate map view and they display individual city buildings. You can change the view from the normal map view to satellite or hybrid map view via **Options > Map mode > Satellite** or **Hybrid**. Downloading satellite images may involve the transmission of large amounts of data through your service provider's network. Contact your service provider for information about data transmission charges.

Improved user interface for car navigation: Nokia Maps 2.0 Beta offers clear guidance and improved visual elements for car navigation. Try it yourself by just choosing your destination and select **Drive to** from the selection key (in the middle of your mobile device). Please note that you need a valid navigation license to use car navigation (there is a 3-day free trial available for each device).

One box search: One box search to search for addresses or places that interest you is available with start-up of the application! Just enter the address or name of a place for which you are looking in the search field and press **Search**. The results are displayed, sorted by category. Please note that you do not necessarily need to enter all letters of an address. It is, for example, enough to enter the first three letters of a street name. Of course this increases the number of search results.

Multimedia city guides: This new type of city guide features photos, videos, and audio streams. This new method of accessing information about a certain city has a lot of advantages compared to traditional electronic or written city guides. Multimedia City Guides have to be purchased as an additional feature via **Options > Extras > Guides**.

Real time traffic information (RTTI): Nokia Maps 2.0 Beta offers real-time traffic feeds and dynamic re-routing in 18 European countries. Real-time traffic feeds inform you of collisions, roadworks, and traffic jams. After the feed is received, the device can dynamically re-route you to avoid a traffic event. RTTI is a feature that can be purchased separately. You can purchase RTTI via **Options > Extras > Traffic info**. Note that the usage of RTTI may involve the transmission of large amounts of data through your service provider's network. Contact your service provider for information about data transmission charges.

## 2. Can I use my navigation and / or City Guide license from an earlier Nokia Maps version in Nokia Maps 2.0 Beta?

Of course you can use a license purchased in Nokia Maps 1.0 (or an earlier Nokia Maps version) in Nokia Maps 2.0 Beta. In the event that you have problems getting your license in Nokia Maps 2.0 Beta to work, please go to **Options > Extras > Drive & Walk**. Choose the region for which you purchased the navigation license and go to **Options > Update**.

Please allow the connection to the license server to check the purchase and license options by selecting **Yes** and by then selecting the correct Internet access point (if asked). A note, **xxx-day license**

**activated** is displayed where xxx is the amount of days left on your license or alternatively the mobile device informs you that the license has been updated.

### 3. Why are there no more 3-year licenses?

Due to a change in product policy, we have decided not to offer the 3-year license any longer but offer instead a large variety of new products, for example, the RTTI function or separate pedestrian navigation licenses.

### 4. What happens if I change my device?

If you have purchased a license (for example, for navigation) in Nokia Maps 2.0 Beta, you can transfer your license freely from one device to another as long as you keep using the same SIM card. You can transfer your license by connecting to the license server. Go to **Options > Extras > Drive & Walk**. Choose the region for which you purchased the navigation license and go to **Options > Update**.

Please allow the connection to the license server to check the purchase and license options by selecting **Yes** and by then selecting the correct Internet access point (if asked). A note, **xxx-day license activated** is displayed where xxx is the amount of days left on your license or alternatively the mobile device informs you that the license has been updated.

Please note that after you have changed your device for the first time, your license is bound to your current SIM card. Please also note that you cannot use one license for two mobile devices simultaneously.

### 5. What happens if I change my SIM card?

In case you change your SIM card, you can regain your navigation license in the Nokia Maps application for the remaining time period of your navigation license. Go to **Options > Extras > Drive & Walk**. Choose the region for which you purchased the navigation license and go to **Options > Update**.

Please allow the connection to the license server to check the purchase and license options by selecting **Yes** and by then selecting the correct Internet access point (if asked). A note, **xxx-day license activated** is displayed where xxx is the amount of days left on your license or alternatively the mobile device informs you that the license has been updated.

In some cases the application automatically detects the SIM card change and asks you whether you want to update. Please note that after you have changed your SIM card for the first time, your license is bound to your current device.

### 6. What happens if I change both the SIM card and the device?

If you have purchased a license (for example, for navigation) in Nokia Maps 2.0 Beta, and you change your device and your SIM card, please contact Nokia Customer Care via <http://www.nokia.com/support>

Before calling Nokia Customer Care, please make sure that the following information is at hand:

- Date of license purchase
- License type transfer required for (Navigation and length of license)

- Customer contact information in case of further questions (telephone number and/or e-mail address)
- Order code and license code (if available – comes from the purchase e-mail if you entered your e-mail address during the purchase)
- Current IMEI code (to see your IMEI, enter \*#06# on your mobile device)
- Previous IMEI code if your mobile device was exchanged
- Payment method (without your credit card number!)
- Phone number (including country and network provider code)

### 7. Why can I not transfer my license from one device to another device?

In case you are not able to freely transfer your license from device one to another, it is most likely that you use a license purchased not with Nokia Maps 2.0 Beta, but with an earlier version of Nokia Maps.

In that event, please contact Nokia Customer Care via <http://www.nokia.com/support>

Before calling Nokia Customer Care, please make sure that the following information is at hand:

- Date of license purchase
- License type transfer required for (Navigation and length of license)
- Customer contact information in case of further questions (telephone number and/or e-mail address)
- Order code and license code (if available – comes from the purchase e-mail if you entered your e-mail address during the purchase)
- Current IMEI code (to see your IMEI, enter \*#06# on your mobile device)
- Previous IMEI code if your mobile device was exchanged
- Payment method (without your credit card number!)
- Phone number (including country and network provider code)

### 8. How can I activate the 3-day trial?

To activate the 3-day navigation trial license in your mobile device, start the Nokia Maps application and go to **Options > Extras > Drive & Walk**. Accept the Terms and Conditions and EUSA (End User Service Agreement) and then press **Download** (note that you do not actually purchase anything, but activate an included navigation license; you are not charged for using the 3-day navigation trial license, but data transfer costs may arise for the download of map data). Your mobile device will then try to connect to the license server to activate the navigation license. Choose an access point (you can use mobile Internet or Wi-Fi). Finally, you will receive a confirmation notice telling you about the successful activation of your 3-day navigation trial valid on all supported navigable maps. Note that the 3-day navigation trial is only available for Nokia Maps 2.0 on Symbian Series 60 3.1 and 3.2 mobile devices!

Please note that the 3-day trial will only be available once for every device (IMEI).

### 9. In what countries can I use Nokia Maps 2.0 Beta?

Nokia Maps 2.0 offers map coverage for more than 200 countries. Navigation is supported for more than 30 countries.

Navigation licenses are available for the following regions:

- Alp Region
- Benelux plus

- France-Benelux
- Germany/Austria/Switzerland
- Italy Plus
- Nordic Countries
- Iberia
- United Kingdom & Republic of Ireland
- Russia
- Turkey
- Mainland China
- Taiwan
- Hong Kong/Macau
- India
- South Korea
- Australia
- USA
- Canada
- Mexico
- Brazil
- Egypt
- Middle East
- South Africa

Map data is available for the following countries:

#### Europe:

Albania, Andorra, Austria, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Georgia, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, Norway, Portugal, Poland, Republic of Moldova, Romania, Russian Federation (Europe), San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, United Kingdom, Ukraine, Vatican

#### America:

Anguilla, Antigua and Barbuda, Argentina, Aruba, Bahamas, Barbados, Belize, Bermuda, Bolivia, Brazil, British Virgin Islands, Canada, Cayman Islands, Chile, Colombia, Costa Rica, Cuba, Dominica, Dominican Republic, Ecuador, El Salvador, Falkland Islands (Malvinas), French Guiana, Grenada, Guadeloupe, Guatemala, Guyana, Haiti, Honduras, Jamaica, Martinique, Mexico, Montserrat, Netherlands Antilles, Nicaragua, Panama, Paraguay, Peru, Puerto Rico, Saint Kitts and Nevis, Saint Lucia, Saint Pierre and Miquelon, Saint Vincent and the Grenadines, Suriname, Trinidad and Tobago, Turks and Caicos Islands, United States of America, Uruguay, Venezuela

#### Asia:

Afghanistan, Armenia, Azerbaijan, Bahrain, Bangladesh, Bhutan, Brunei Darussalam, Cambodia, China, Cyprus, North Korea, Hong Kong, India, Indonesia, Iran (Islamic Republic of), Iraq, Israel, Japan, Jordan, Kazakhstan, Kuwait, Kyrgyzstan, Laos, Lebanon, Macau, Malaysia, Mongolia, Myanmar, Nepal, Occupied Palestinian Territory, Oman, Pakistan, Philippines, Qatar, South Korea, Russian Federation (Asia), Saudi Arabia, Singapore, Sri Lanka, Syria, Taiwan, Tajikistan, Thailand, Timor-Leste (East-Timor), Turkmenistan, United Arab Emirates, Uzbekistan, Viet Nam, Yemen

**Oceania:**

Australia, French Polynesia, Fiji, Kiribati, New-Caledonia, New Zealand, Papua New Guinea, Tuvalu

**Africa:**

Algeria, Angola, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo (Brazzaville), Congo (Democratic Republic of ), Côte d'Ivoire, Djibouti, Egypt, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Kenya, Lesotho, Liberia, Libya, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mayotte, Morocco, Mozambique, Namibia, Niger, Nigeria, Réunion, Rwanda, Saint Helena, Sao Tome and Principe, Senegal, Seychelles, Sierra Leone, Somalia, South Africa, Sudan, Swaziland, Tanzania (United Republic of), Togo, Tunisia, Uganda, Western Sahara, Zambia, Zimbabwe

**Note:** FAQ for Nokia Maps 1.0 can be found at [maps.nokia.com/faq](https://maps.nokia.com/faq)

Although quite many things changed from Nokia Maps 1.0 to Nokia Maps 2.0 Beta, these FAQ can help you.